



Illinois Department of Financial and Professional Regulation
Division of Professional Regulation

Minutes

Illinois Nursing Center
Advisory Board Meeting
10:00 A.M., Thursday, June 7, 2007
James R. Thompson Center
100 West Randolph, Room 9-034
Chicago, Illinois

ATTENDANCE

Board Members Present:

Michele Bromberg -Chairperson
Kathryn Christiansen
Linda Fahey
Maureen Shekleton
Nancy Cutler
Susan Ehlers
Bridget Cahill
James Renneker

TELE-CONFERENCE (on phone)

Marcia Maurer
Donna Hartweg

Absent

Deborah Terrell

Other

Mary Anne Kelly, Vice President,
Metropolitan Chicago Healthcare Council
Paul Huelskamp, VP of Government Relations
National Research Corp
Adam Christensen, M.S., Account Director
National Research Corp

At 10:15 am, the meeting was officially called to order by Chairperson Bromberg. There were eight board members present, representing a quorum.

The first item on the agenda was the consideration of the minutes of the May 3, 2007 meeting. There was a motion by Maureen Shekleton, seconded by James Renneker, to approve the minutes. The motion carried.

Chairperson Bromberg moved to the first item on the agenda, which was a brief wrap-up discussion related to the Nurse Educator Fellows. The projects presented by the Fellows at last meeting were impressive.

One of the Board Members reminded the group that in the previous meeting there was discussion of inviting the Deans/Directors from the approved Baccalaureate and Associate Degree nursing education programs to an Advisory Board meeting. The Board Members suggested giving the Deans/Directors the "Five Prong Model", as outlined in the May 3rd Advisory Board Meeting. The group decided to have two meetings, one with the Baccalaureate Degree education Deans/Directors and one with the Associate Degree education Deans/Directors in a centralized location within the state.

The next item on the agenda was the presentation by Nancy Cutler, Vice President, Marianjoy Rehabilitation Center; and Mary Anne Kelly, Vice President, Metropolitan Chicago Healthcare Council. They are both representing the DuPage Healthcare Leadership Council. Below is a synopsis of their presentation:

Clinical Rotation Scheduling Project

- Proposal
 - *To pilot a centralized coordinated clinical placement project to initially serve the DuPage County area and progressively expand throughout the Northeast Economic Development Region and then the State of Illinois.*
- Long-Term Goals
 - *Create a secured website to house the clinical placement database; to submit or request placement opportunities; link students and faculty to healthcare facility websites; and to link students to school websites.*
 - *Continue to identify additional alternative healthcare partners in the community for additional educational/clinical experiences*
 - *Provide an ongoing forum for issues facing nursing education and workforce development*
 - *Develop a faculty registry with current faculty and MSN interested in teaching*
 - *Develop faculty academy as a tutorial for MSNs interested in teaching*
 - *Incorporate allied health clinical placements (i.e. radiology, respiratory, radiation therapy)*

At 11:30 am, Chairperson Bromberg broke the group for lunch. Everyone returned at 12:00 pm.

Chairperson Bromberg moved on to the next item on the agenda, which was a presentation by the National Research Corp (NRC+Picker). NRC+Picker is the company contracted by the Illinois Department of Financial and Professional Regulation to conduct the 2007 Illinois Nurses Workforce Survey. Paul Huelskamp, VP of Government Relations, and Adam Christensen, M.S., Account Director, gave the presentation. The following is a summary of their presentation:

Illinois Nursing Workforce Survey 2007 & Implementation Plan

- **Summary of who NRC+Picker are:**
 - A "full-service" research organization totally focused on health and human services
 - A company with 26 years of performance measurement experience - which comprises 75% of our business
 - Innovators - we are creators of the industry's first nationally syndicated healthcare research study
 - Growing - 9.3 million satisfaction surveys pieces were mailed last year
 - NCQA CAHPS Survey Vendor
 - Recognition:
 - 49th on the Fortune 500's list of the 100 fastest growing publicly traded companies
 - 26th on Honomichl Research Observer Top 50 report

- **About NRC+Picker's Surveys:**
 - Obtain specific actionable results organized by the Picker Eight Dimensions of Patient-Centered Care for all patient populations.
 - Learn what's most important to patients in every service setting.
 - Drive enterprise-wide improvement efforts with a family of surveys based on the most sound experience measurement research available.
 - NRC+Picker surveys are applicable beyond the patient experience. We also offer a family of surveys to measure and improve the employee experience. Recognizing employee moral is crucial to quality performance. These tools are a valuable addition to your organizations overall goal of providing the best patient experience possible.

After giving an introduction of whom they are and the services that they provide, Adam Christensen began moving through the survey tool. The Board raised questions about elements of the survey questions. Each question was discussed. The survey is scheduled to hit the field June 25th and data collection cut off is 7/16/07. A random sample of LPNs, RNs and APNs will be surveyed in the 11 Health Service areas of Illinois. The draft final report of the survey will be presented at the 8/2/07 meeting.

Chairperson Bromberg proposed a change to the scheduled Advisory Board Meetings. The revised schedule is as follows:

| ADVISORY BOARD FOR THE ILLINOIS CENTER FOR NURSING | | |
|---|----|--------------------|
| Calendar Year | | |
| <u>2006</u> | | |
| November | 02 | Springfield |
| December | 07 | Chicago |
| <u>2007</u> | | |
| January | 04 | Chicago |
| February | 01 | Chicago |
| March | 01 | Chicago |
| April | 05 | Springfield |
| May | 03 | Chicago |
| June | 07 | Chicago |
| August | 02 | Chicago |
| September | 06 | Bloomington |
| November | 01 | Bloomington |
| December | 06 | Chicago |

All agreed. The motion was then put forth by James Renneker and seconded by Bridget Cahill, and the motion passed.

There were no other matters to be brought before the Board; Chairperson Bromberg entertained a motion to adjourn at 2:37 P.M. by Board member Kathryn Christiansen and second by Maureen Shekleton.