

# Renewal Assistance For Licensees

The Illinois Department of Financial and Professional Regulation (IDFPR) is providing renewal assistance for individuals and businesses that are having difficulty with the online renewal process. These steps will help licensees better navigate the account matching process on the Department's updated online portal.

**Assistance for Individuals:** <https://bit.ly/3mb8C7U>

**Assistance for Businesses:** <https://bit.ly/3E5Fl18>

For those requiring additional assistance with the login process, please contact IDFPR by emailing [fpr.lmu@illinois.gov](mailto:fpr.lmu@illinois.gov). Please enter "RENEWAL" in the subject line of your e-mail.

